#### **Bio-Data**

Name : Prof. Dr. Mahesh V. Shitole

Presently : Director, Jankidevi Bajaj Institute of Management Studies,

SNDT Women's University, Juhu Campus, Santacruz (w),

Mumbai -400049. And

**Chairperson : BOS Management Studies** 

Email : jdbims@sndt.ac.in , mahesh.shitole20@gmail.com

Former Positions: Professor and Program Director, Bharati Vidyapeeth (Deemed to be

University), I.M.E.D. Pune.

Former Chairman Three Turn – BOS, Business Administration,

Bharati Vidyapeeth (Deemed to be University), Pune.

Additional Charge: Campus Director - for Law ale Technical Campus (Pune).

Education Qualification: -

Sr.	Exam	Board / Organization	Year of	0/	Cl	Specialization
No			Passing	%	Class	Subjects
1	B.com.	Dr.Babasaheb Ambedkar Marathwada University, Aurangabad (M.S.)	1994	61.00 %	1 <sup>st</sup> Class	Commerce
2	M.B.A.	Dr. Babasaheb Ambedkar Marathwada University, Aurangabad (M.S.)	1996	67.08 %	1 <sup>st</sup> Class	Marketing
3	Ph.D.	Dr. Babasaheb Ambedkar Marathwada University, Aurangabad (M.S.)	1999	-	-	Management
4	Vocational Course	In Mechanical Maintains from Govt. Technical School, Aurangabad	1991	75 %	Distinct ion	Mechanical Maintains
5	Basic Yoga Trainer Certificates	Kaivalyadhama SMYM Samiti Lonavla, Pune	2005	Certificat es	-	Basic Yoga Teacher – Master Training
6	N.C.C.	Director , National Cadet Corps	1988	Certificat es	Pass	Certificate 'A' - Grading 'C'
7	QASPIR - Course	Developing as an Online Practitioner , CPD Certified Certification course	2020	Certificat es	Comple tation	Certification of Achievement – Successful Completion of the Course.



# <u>Total Experience</u>: 27 Years (Admi. +Industries + Research + Teaching) = 07 + 20 = 27 Years

Sr	Name of the	Position held in	Place	From	То	Years
No	Company	Company				
1	Nath Seeds Ltd.	Administrative	Aurangabad	19	10	01 Year &
		Officer		February	December	11
				1996	1997	Months
2	Alfa Group of	Manager	Aurangabad	11	31 March	03 Years
	Companies			December	2000	& 03
	-			1997		Months
3	Vatan Textiles	Manager-	Aurangabad	19 June	31 July	02 Years
	Ltd.(100% EOU)	Export		2000	2002	01 Month
	Total Industrial Exp	erience : -				07 Year

### <u>Teaching Experience : 20 Years</u>

Sr No	University / Organization	Position held	Place	From	То	Years
1	Bharati Vidyapeeth (Deemed to be University), Pune	Lecture	I.M.E.D. , Pune	11 July 2002	08 November 2004	02Year 03Months
2	Bharati Vidyapeeth (Deemed to be University), Pune	Associate Professor	I.M.E.D. , Pune	09 November 2004	24 October 2006	02 Year
3	Bharati Vidyapeeth (Deemed to be University), Pune	Professor	I.M.E.D., Pune	25 October 2006	Till Date	16 Year
4	Bharati Vidyapeeth (Deemed to be University), Pune	Program Director - UG & Diploma Courses	I.M.E.D., Pune	03 October 2006	Till Date	15 Years
5	Bharati Vidyapeeth, Pune	Campus Director	Technical Campus Lawale , Pune.	06 May 2013	07 Sep 2023	07 Year
6	Jankidevi Bajaj Institute of Management and Studies, Juhu, Mumbai, S.N.D.T. Women's University, Mumbai, State Government of Maharashtra.	Director	Juhu Campus, Mumbai	8 Septembe r 2023	Till date	07 Months
	Total Teaching Experience : -			•		20 Years



#### Research Experience :

Sr	University / Orga	anization	Guide	Place	From	Years
No			Approval			
1	BharatiVidyapee	th	Research	I.M.E.D. ,	2002	20
	(Deemed to be U	niversity),	Guide – In	Pune		
	Pune		Manageme			
			nt			
2	Dr Babasaheb	Ambedkar	PG/PH.D./2	Aurangab	27th	
	Marathwada	University	007/14787	ad	November	
	,Aurganbad.		-92 -		2007	
			Research			
			Guide in			
			Commerce			

- > Students completed Research M. Phil 12 and Ph.D. 13;
- > Present 03 Students pursuing for Ph.D. under my guidance.

#### M. Phil Student's guided for Dissertation:

Sr.N o	Title	Student Name	University	Date
1	Study of Utilization of Communication Media in Adoption of Floriculture Concerned with Gerbera Cultivation	Mr. Amarsinh Jadhav	Bharati Vidyapeeth(Deemed to be University ), Pune	2004-05
2	Significant Aspects of Working of District Central Cooperative Banks(DCCB's) in Maharashtra	Mr. Arvind ChandrashekharU mrani	Bharati Vidyapeeth(Deemed to be University ), Pune	2004-05
3	A Study of Empowerment of Women Through 33% Reservation	Ms. Premani Bharti	Bharati Vidyapeeth(Deemed to be University ), Pune	2005-06
4	Comparative Analysis of Elevator Industry Market In Pune	Miss. Poonam Eknath Pawar	Bharati Vidyapeeth(Deemed to be University ), Pune	2006-07
5	A study of significant aspects of development of Small Scale Units and Bank/ Institutional Finances to them	Mr. Rakesh Mittal	Bharati Vidyapeeth(Deemed to be University), Pune	2007-08



6	The Buying Behaviour of the Retailers Towards Automobile Lubricants in Solapur	Mr. Prashant S. Madyal	Bharati Vidyapeeth(Deemed to be University ), Pune	2008-09
7	A Comprehensive Study of Ethical Behaviour of Sales Force in retail Industry	Mr. Sushant T. Joshi	Bharati Vidyapeeth(Deemed to be University ), Pune	2008-09
8	Study of Salient Features of Pension Funds with special reference to HDFC Standard Life Insurance Co. Ltd. & Bajaj Allianz Life Insurance Co. Ltd. from Gulbarga City of Karnataka	Mr. Mohammed Latifuddin Quraishi	Bharati Vidyapeeth(Deemed to be University ), Pune	2008-09
9	A Study of Marketing Strategies of Venky's Indian Limited to Improve its Market Share of 'Chicken in Minute Product( CIM)' IN Pune.	Mr. Kaleem Ashraf	Bharati Vidyapeeth(Deemed to be University ), Pune	2009-10
10	A Study of Significant Aspects of Tourism Development with Special Reference to Mahabaleshwar in Maharashtra	Miss. Riddhima M. Kothari	Bharati Vidyapeeth(Deemed to be University ), Pune	2009-10
11	A Study of Customer Buying Attitude Towards Grocery Retaling Products in Supermarkets in the Solapur City.	Miss. Varsha B. Borade	Bharati Vidyapeeth(Deemed to be University ), Pune	2009-10
12	A Study Of Customer Relationship Management (CRM) In Selected Banks at Karad City	Mr. Vishal P. Deshmukh	Bharati Vidyapeeth(Deemed to be University ), Pune	2011 - 2012



# Research Students Awarded Ph.D under my Guidance:

Sr. No	Title	Student Name	University
1	A study of significant aspect of retailing business in Pune: with a special reference to selected shopping Malls (SMs) Mainly dealing in Grocery Items	Mr. Kamlakar Nivratti Mundhe	Bharati Vidyapeeth (Deemed to be University ), Pune
2	A Study of the Urban Passengers Transport Business with special reference to its Marketing Practices in Teheran (Iran) and Pune (Indian)	Mr. Mostafa Moghaddamiz ad	Bharati Vidyapeeth (Deemed to be University ), Pune
3	A Study of Organization of Tea Product Marketing Practices with Special Reference to Pune City of Maharashtra.	Mr. Arindam Ghosh	Bharati Vidyapeeth (Deemed to be University ), Pune
4	A Study Of Demand Side Management Of Electrical Energy With Special Reference To Energy Conservation Practices In Government Buildings In Pune.	Mr. S. R. Gupta	Bharati Vidyapeeth (Deemed to be University ), Pune
5	A Study of Waste Management Systems in Pune Municiple Corporation .	Mr. Rajendra C. Jagtap	Bharati Vidyapeeth (Deemed to be University ), Pune
6	An Analytical study of financial Inclusion in North- East India with special reference to Meghalaya.	Mr. Aashish Vilas Bhave	Bharati Vidyapeeth (Deemed to be University ), Pune
7.	An Analytical study of Environmental Management Practices in the Hospitality Industry	Ms. Sunita Sagle	Bharati Vidyapeeth (Deemed to be University ), Pune
8	A Study of Stress and Its Management in Government Hospitals of Maharashtra.	Ms. Asmita R. Jagtap (Co Guide)	Bharati Vidyapeeth (Deemed to be University ), Pune



	9	A Comparative Study on Marketing of Products of Telecom Service Provider with Special reference to Kolhapur.	Mr Abhay Kumar Sharma	Bharati Vidyapeeth (Deemed to be University ), Pune -
-	10	A Critical Study of Trichology as an Emerging Field in Health Care Industry	Mr Aditya Vilas Tandle	Bharati Vidyapeeth (Deemed to be University ), Pune – 2022_Submitted
-	11	An Analytical Study of wine Marketing by wineries in Nashik District	Mr.Harish D. Kalan	Bharati Vidyapeeth (Deemed to be University ), Pune – 2022_ Submitted
1	12	A Study Of Customer Relationship Management In Traditional Indian Grocery Stores	Mr. Anil Bajpai	Bharati Vidyapeeth (Deemed to be University ), Pune – 2052_ Submitted
1	13	A Study of Customer Satisfaction of Battery Electric Vehicle in Pune.	Mr. Devendra Duggal	Bharati Vidyapeeth (Deemed to be University ), Pune – 2052_ Submitted

### **Books Published:**

Sr No.	Name of The Book	Published by	Edition Year	ISBN No.
1	Business Research Methods	Himalaya	2014	978-93-5142-316-
		Publishing House	Co Author	4
		Pvt.Ltd.,Mumbai		
2	Organisational Behaviour	Himalaya	2013	978-93-5097-951-
		Publishing House	Co Author	8
		Pvt.Ltd.,Mumbai		
3	Fundamentals of Marketing	Success	2017	976-93-24457-
		Publication ,Pune		25-7
4	Marketing Management	Success	2017	978-93-24457-
		Publication ,Pune		25-6



# <u>International / National -Contribution and Research papers Presented/Published in Research Journal: (The ISSN (International Standard Serial Number) and ISBN (International Standard Book Number)</u>

Sr No.	Research Journal – Organizer	UGC Care / Impact Factor	ISSN/ ISBN No.	Paper Title	Page No In	Issue/Year / Date/Vol	Author's
	AAP – Apple Academic Press Exclusive co- publishing with CRC press, a Taylor & Francis Group		Paper accepted	Discriminant Analysis of Digital Marketing Effectiveness on Customer Acquisition and Customer Retention in Indian Auto Industry	Paper accepted		Mahesh V. Shitole (Co- author)
1	Department of Computer Science and Engineering with the technical sponsors IEEE Computer Society – Shri. Shankaracharya, Institute of Professional Management and Technology Raipur, Chhattisgarh, India	IEEE Conf. Recor d No#57 871	ICAIIHI- 2023	Machine Learning- Based Risk Prediction for Coronary Heart Disease using Clinical Data	Paper ID -238	29 <sup>TH</sup> – 30 <sup>TH</sup> Dec 2023	Dr Mahesh V. Shitole
2	Department of Computer Science and Engineering with the technical sponsors IEEE Computer Society – Shri. Shankaracharya Institute of Professional Management and Technology Raipur, Chhattisgarh, India	IEEE Conf. Recor d No#57 871	ICAIIHI- 2023	Type-I and Type – II Diabetes Disease Prediction by Handling Trade- Off Between Hyperplane Margin and Classification Error in Support Vector Machine	Paper ID -237	29 <sup>TH</sup> – 30 <sup>TH</sup> Dec 2023	Dr Mahesh V. Shitole



3	Department of Computer Science and Engineering with the technical sponsors IEEE Computer Society – Shri. Shankaracharya Institute of Professional Management and Technology Raipur, Chhattisgarh, India	IEEE Conf. Recor d No#57 871	ICAIIHI- 2023	Classification of Thyroid Cancer Subtypes with Imagenet Pretrained CNNS	Paper ID -236	29 <sup>TH</sup> – 30 <sup>TH</sup> Dec 2023	Dr Mahesh V. Shitole
4	Journal of Advance Zoology	Scopus	0253- 7214	Game-Theoretic Optimization of Intelligent lot Networks for Enhanced Resource Management in Precision Agriculture	Vol – 44, Issue S8	26 Dec 2023	Mahesh V. Shitole (Co- author)
5	Madhya Pradesh Journal of Social Science	UGC Care	0973- 855X	Critical Analysis of Artificial Intelligence for Business Process Optimization with reference to Online Retail Mart in India	Page No. 133 to 143	Vol. 28, No : 2(ii), December 2023	Mahesh V. Shitole (Co- author)



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6	The Online Journal of Distance Education and e- learning	UGC Care	2147- 6454	A Study on the Impact of Artificial Intelligence on traditional grocery stores in India	Page No. 1914 to 1923	Volume 11, Issue 2b, April 2023	Mahesh V. Shitole (Co- author)
7	The Online Journal of Distance Education and e- learning	UGC Care	2147- 6454	Sustainable Supply Chain Management for EVS in India	Page No. 2583 to 2591	Volume 11, Issue 2b, April 2023	Mahesh V. Shitole (Co- author)
8	The Online Journal of Distance Education and e- learning	UGC Care	2147- 6454	A Study of Customer Perception towards social media in Developing a brand image post Covid - 19 in Maharashtra (India)	Page No. 1085 to 1093	Volume 11, Issue 2a, April 2023	Mahesh V. Shitole (Co- author)
9	Novyi Mir Research Journal	5.3	0130 - 7673	A Study of HR Digitalisation for Improving Organisational Productivity with reference to Auto Companents Industrry in Pne City, Maharashtra, India.	Page No. 533 - 544	Volume 8, Issue 3,	Mahesh V. Shitole (Co- author)
11	The Online Journal of Distance Education and e- learning	UGC Care	2147- 6454	An Analytical Study of Customers Buying Behaviour towards Electric Cars in Mumbai Region	Page No. 129 to 136	Volume 11, Issue 1,	Mahesh V. Shitole (Co- author)
12	Journal of the Asiatic Society of Mumbai	UGC Care, Impact Factor : 3.947	0972- 0766	Critical Analysis of Market Penetration Strategies for EVS in India	Page No: 112 - 117	Vol.96,No. 08(III), August 2022	Mahesh V. Shitole (Co- author)
13	NeuroQuantology			Redefining and Restructuring		Vol – 20,Issue	Mahesh V. Shitole



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	DOI: 10.14704/NQ.2022.20.1 0.NQ55466	Scopus - 0.453	1303- 5150	professional Education through Blended Learning Approach in Digital Era	Page:4880- 4888	No.10, Aug 2022	(Co- author)
14	School of Commerce and Management Science, Sandeep University, Nashik			Emerging Competitive wine Tourism Destination in India: A Review			Mahesh V. Shitole (Co- author)
15	Korea Review of International Studies https://kristudies.or g/volume-15-issue- 35-june-2022/	ABDC	ISSN - 1226- 4741	Impact of Covid – 19 on consumer Buying Behaviour towards retail sector in Maharashtra with specific reference to Pune City.	Page No.44 – 59	Vol – 15 , Issue 35, June 2022	Mahesh V. Shitole (Co- author)
16	CLIO: An Annual Interdisciplinary Journal of History (Corpus Research Institute)	UGC _Care, 5.60	0976-075X	A Study of Consumer Satisfaction towards online shopping for smart phone at Amazon: CG	Page No. 90 - 102	Vol-11, No.1, June 2022	Vrushali Yadav (Co- author)
17	International Engineering Journal for Research and Debvelopment (International peer- reviewed, online version of journal)	SJIF 7.169	E-ISSN: 2349-0721	Impact of Covid-19 On Online Shopping In India : A Special reference to apparel Sector	Pg No. 1 to 05 Vol.7 No MGMIMR ,2022	30 May 2022	Mahesh V Shitole (Co- author)
18	Journal: Design Engineering ID:https://www.sco pus.com/sourceid/2 8687	-	0011- 9342	Employees Job Satisfaction in "Top" vis-s-vis "Low" Graded B - Schools	Page No 2835- 2850	Year 2021, Issue :8	Mahesh V Shitole
19	Journal of Education : Rabindrabharati University	UGC Care	ISSN: 0972- 7175	A Study of Corporate Call (Social) Responsibility, Ethics and accountability	Page No 30-34	Vol.:XXIII, No.:4,2020 -2021	Mahesh V Shitole (Co- author)
20	NIU – International Journal of Human Rights	UGC Care	ISSN 2394- 0298	Competitive Cost Advantage of Chinese product and It's wide acceptance in ASEAN trade	Page No 88-92	Vol.8 (VII), 2021	Mahesh V Shitole (Co- author)



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21	Anvesak – Sardar Payel Institute of Economic and Social Research	UGC Care	ISSN: 0378- 4568	Outcome of Newly Enacted Labour Laws for MSMES in India	Page No 22 – 27	Vol. 51,No01(X ) January – June 2021	Mahesh V Shitole (Co- author)
22	Kala : The Journal of Indian Art History Congress	UGC Care	ISSN: 0975- 7945	The Impact of Mobile Service Quality Dimensions on Customer Satisfaction	Page No. 92-96	Volume – 27,No. 1 : 2020-2021	Mahesh V Shitole (Co- author)
23	Utkal Historical Research Journal	UGC Care	ISSN: 0976- 2132	An Evaluations of Consumer Buying Behavior of Smart Mobile phones in Pune City,Maharashtra,India	Page No 10 - 13	Vol 34,No.01 2021	Mahesh V Shitole (Co- author)
24	Scholarly research Journal for Interdisciplinary Studies	SJIF 2019 = 6.380	ISSN 2278- 8808	Internationalizing Startups through Singapore	Peer- Reviewed & Refereed Journal, Sept- Oct 2020	Vol – 8/61, page No 14343 to 14347	Mahesh V Shitole (Co- author)
25	International Multilingual Refereed Journal - Interdisciplinary Journal – Vidyawarta MAH MUL/03051/2012	7.041 (IIJIF)	2319 9318	Organisational Climate (OC) in Govt. Hospital – During Pre and Post Covid 19 Period	Peer- Reviewed International Multilingual Refereed Journal ,Page No. 079-087	Issue – 35, Vol 04, July to September 2020	Mahesh V Shitole
26	International Conf. on future of workforce & Workplace- 13 & 14 Jan 2020 Prin.L.N.Welingkar Institute of Management Development and Research Mumbai – India	-	978-81- 943641-5- 3	Present and future HR Environment of Police Workforce: An Empirical Appraisal	Proceedings – Page No. 12	13 <sup>th</sup> & 14 <sup>th</sup> January 2020	Mahesh V Shitole
27	InternationalJournal ofCreativeResearchT houghts(IJCRT)	7.97	2320- 2882, 2020	Daredevil -Barefoot Entrepreneurship During The Lock Down Ensuing After Outbreak Of Covid -19 Global Pandemic	Scholarly open access journals, Peer- reviewed, and Refereed Journals, Page No . 2853 - 2856	www.ijcrt. org, IJCRT2005 372, Volume 8, Issue 5 May 2020	Vrushali Yadav & Dr Mahesh V Shitole – Registratio n ID : - 194743
28	International Multilingual	7.041 (IIJIF)	2319 9318	Indian Pharmaceutical Industry: - A	Peer- Reviewed	Issue - 34, Vol No. 07,	Vrushali Yadav &



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	Refereed Journal - Interdisciplinary journal –Vidyawarta MAH MUL/03051/2012			Burgeoning Silhouette and SWOT	International Multilingual Refereed Journal ,Page No. 029-035	April – June 2020.	Mahesh V Shitole
29	72nd ALL INDIA COMMERCE CONFERENCE OF INDIAN COMMERCE ASSOCIATION (ICA)Kalinga Institut e of Industrial Technology (KIIT) Deemed to be University, Bhubaneswar, Odisha	-	Souvenir	Online buying Synamics with special reference to large scale IT Unit in Pune	Proceedings - SouvenirKIIT: 72nd All India International Commerce Conference and International Seminer - 2019 - Of Indian Commerce Association 16	22 <sup>nd</sup> to 24 <sup>th</sup> December, 2019,	Mahesh V Shitole
30	International Journal of Management, IT & Engineering	7.119	UGC approved	Digitalization in Higher Education Mapping Institutional Approaches for Teaching and Learning	A Monthly Double-Blind, Peer Reviewed, Open Access International Journal	Issue – 3, Vol. 9, March 2019	Vrushali Yadav & Mahesh V Shitole
31	International Journal of Management, IT & Engineering	5.108	2229 – 6883 – UGC approved	Emerging Urban Co- Operative Banks (UCBs)IN India; Problems and Prospects	UGC approved Journal, SKIREC Publications	Vol – 9, Issue 10, October 2018	Vrushali Yadav & Mahesh V Shitole
32	International Journal for Research in Engineering Application and Management – ISO 3297:2007 (IJREAM)	5.646	ISSN 2454 - 9150	A Perception over Higher Education Globalization	Sanjay Ghodawat University, Kolhapur. ISO 3297:2007 Certified Journal Page. No 272-275	Volume 04, ICSGUPST March 2018	Mahesh V Shitole
33	Asia Pacific Journal of Research in Business Management	-	2229- 4104 - UGC approved	E – Learning and Its Usability for E – Learners to access Higher Education in India.	UGC approved Journal, SKIREC Publications	Vol – 9, Issue 3, March 2018	Vrushali Yadav & Mahesh V Shitole



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34	International Research Journal of Business and Management – IRJBM	-	2322- 083X	Challenges faced by five-star Hotels in the adoption of Environmental Practices – An Empirical study	Global wisdom Research Publication, volume No – XI, Issue – I,Page No. 141- 148	January 2018	Mrs Sunita Sagle and Mahesh V Shitole
35	International Journal of Business Economic and Management Research	4.963	2229- 4848 – UGC approved	Rethinking Educational Practices and Responsibilities in the light of Digitalization in India.	UGC approved Journal, SKIREC Publications	Vol – 8, Issue 12, December 2017	Vrushali Yadav & Mahesh V Shitole
36	International Research Journal of Business and Management – IRJBM	6.939	2249- 7382	A Study of Benefits enjoyed by five Star Hotels due to adoption of Environmental Management Practices	open access journals, Peer- reviewed, and Refereed Journals, Vol. 7 Issue 12Page No. 770 – 779)	December 2017	Mrs Sunita Sagle and Mahesh V Shitole
37	International Research Journal of Multidisciplinary Studies	1.3599 (GIF),0 .679(II FS).	2454- 8499 (Online)	Financial Inclusion: No- frills Accounts(Comparison with South Africa, Brazil till 2009)	Vol.3, Issue 11	7 November, 2017, www.irjms .in	Aashish Bhave and Mahesh V Shitole
38	International Research Journal of Human Resources and social Sciences	5.414	(0) 2349 – 4085, (P) 2394- 4218	Critical Study of HR analytic and Organizational Effectiveness in the context of Digitalization.	Associated asia Research Foundation (AARF)	Vol 4, Issue 7, July 2017	Vrushali B Yadav & Mahesh V Shitole
39	Entrepreneurship in Multifaceted Disciplines		ISBN - 978 - 93 - 87020 - 02- 3	Entrepreneurship in housing Co – Operatives : An Overview	D.Y.Patil Center for Management & Research, Chikhali, Pune	Vol – I, Page No 10 – 18, 2016	Mahesh V Shitole
40	In International Conference ON Skill Development	2.1632	ISSN - 2319 - 7935 (Print) 2319-	Pune's Solid Waste Management	Mumbai University – Ramanand Arya D.A.V.Collage,B	Page No 131 -135, 7 <sup>th</sup> March 2015	RajendraJa gtap and Mahesh V Shitole



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48	National Case Writing & Presentation Competitions Paristhiti – 2012	-	Certificate	Case Study on Inner Leadership – Steve Jobe Leadership of Apple Computers Inc	BVDU – Institute of Management and Research ,New Delhi.	12 October 2012	Mahesh V Shitole
49	International Journal of Engineering, Science and Research (IJSER)	1	ISSN: 2231 – 5535 Certificate	Conceptualities and Methods Perceived while evaluating Customers satisfaction: in a shopping Mall	International Conference on Customer Satisfaction to Achieve Customer Loyalty	Page No 186 – 190, 22 <sup>nd</sup> & 23 <sup>rd</sup> March 2012	Mahesh V Shitole and Arindam Ghosh
50	International Journal of Business, Management & Social Science (IJBMSS)	-	ISSN 2249 - 7463 Certificate	Talent Management: An Enviable Strategy of Human Resource Management In Special context of International Five Star Hotels	Choice College of Arts and Commerce of Arts and Commerce dt at First Hotel, at Bangkok, Thailand.Page No. 209 - 211	Vol. I, Issue 7 (II) Pge No. 209 -212, 2 <sup>nd</sup> and 3 <sup>rd</sup> March, 2012	Mahesh V Shitole and Rakesh Mittlal
51	Adaptable Learning and Innovation for Visionary Execution	•	ISBN:978- 93-5051- 579-2	A Comparative Study of Customer Relationship Management Practices in Selected Banks at Karad City.	Karmaveer Bhaurao Patil, IMSRS	Page No 01 - 11 4 <sup>TH</sup> & 5 <sup>TH</sup> May 2012	V.P.Deshm ukh& Mahesh V Shitole
52	The 7s Framework – A Tool to Handel Corporate Challenges	•	978 - 93 - 87020 - 01-6	A Practical Approach to Knowledge Management Using 7S Model	D.Y.Patil Center for Management & Research, Chikhali, Pune	Vol- I, Page No 46 - 49, 2012	Mahesh V Shitole



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66	Innovative Management Practices in Uncertain Times	-	Proceedin gs	Retention of Employees	Proceedings - Marathwada Mitra Mandal's Collage of Commerce, Pune & YASHADA,	. Page Nos. 166-168 , 11 <sup>th</sup> & 12 <sup>th</sup> February 2009	Mahesh V Shitole and Rakesh Mittlal



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